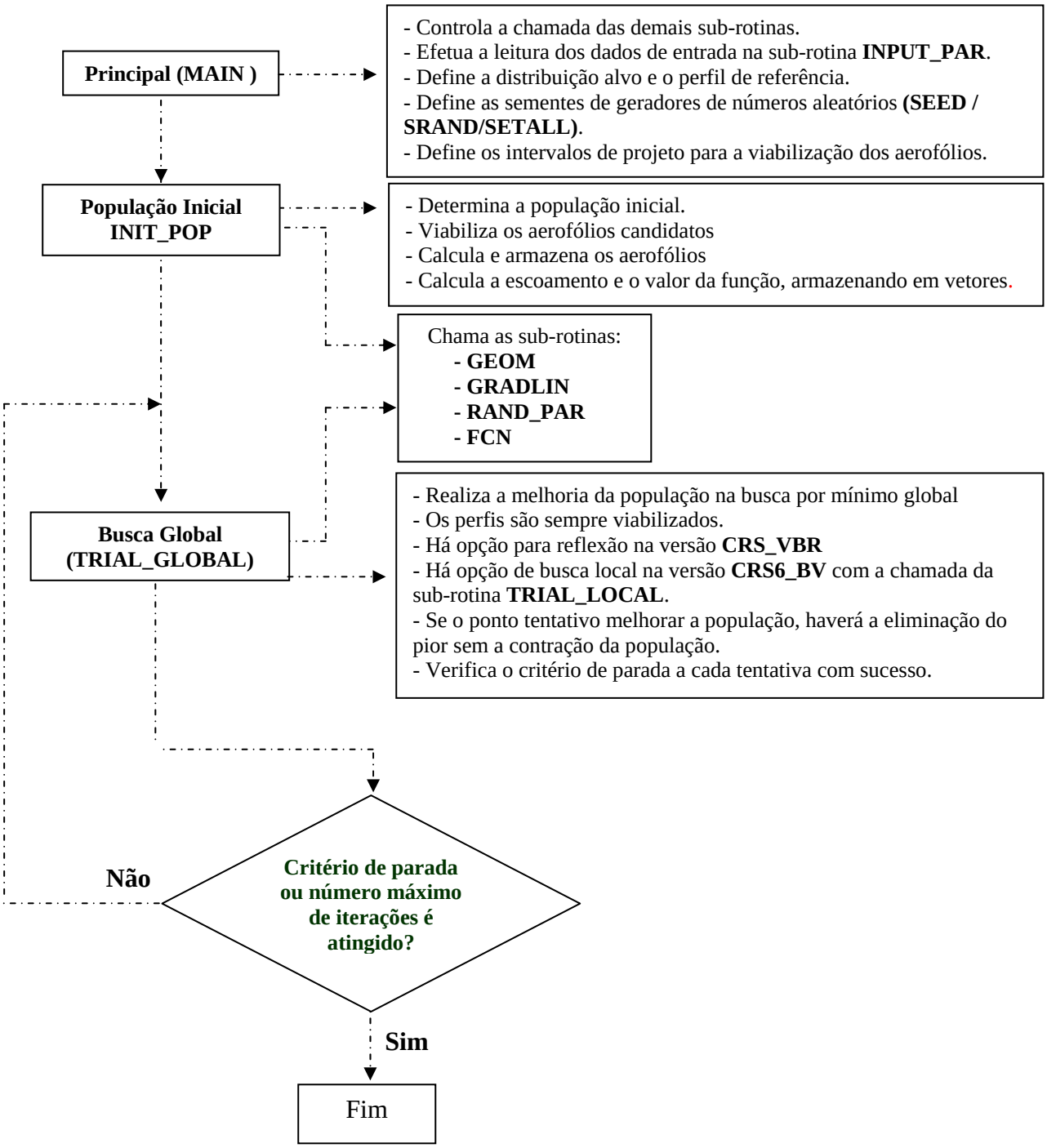APÊNDICE A - FLUXOGRAMA